Magnet Voice
Yealink W52P phone

VOICE - BROADBAND - WI-FI

MAGNET.ie
Taking Irish Business to the Cloud

Make a call

Handset	Lift Handset + Internal Number
	Lift Handset + 9 + External Number
Speaker	🔊+ Internal Number or 🔊 + 9 + External Number
Directory	Phone Bk + Personal Addr Book + ...
Call Lists	PBX + List of calls + ...
Redial	REDIAL

Make a second Call while on a call	OPTIONS + Internal Number or HOLD + 9 + External Number

Answer a call

Handset	Lift Handset
Speaker	Answer or 🔊
Headset	Answer
answer a second call	Answer or Options

Handle a Call

Hold/Retrieve	OPTIONS + Hold
Transfer	OPTIONS + Transfer

Forward

Clear Forward	
Forward on busy	Menu +Call Features + Call Forward + Forward on busy
Forward no Answer	Menu +Call Features + Call Forward + Forward no Answer

Voicemail

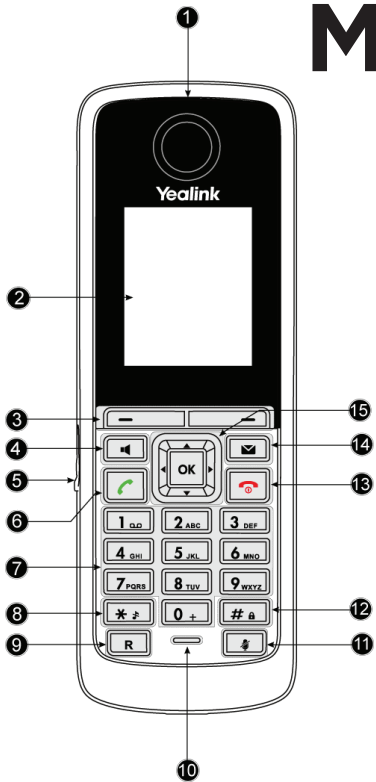|	
Listen to voicemails	Menu + Voicemail
Change Greeting	Menu + Voicemail + Setup Voice Mail + Intro Message + Record
Remote Access	Dial # during voicemail greeting + PIN

Quick Reference Guide

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	Item	Description
⑩	Microphone	Picks up audio during earpiece and hands-free calls.
⑪	Mute Key	Toggles Mute feature on or off.
⑫	Pound Key	Enters the pound symbol . Locks or unlocks the handset keypad. Switches the input method .
⑬	On -hook Key /Power key	Long presses in the menu screen to return to the idle screen . Long presses to turn the handset on or off when the handset is idle. Cancels actions or ends a call. Rejects an incoming call.
⑭	Message Key	Indicates a new receiving voice mail or a missed call. Accesses the voicemail or the missed call list.
⑮	[up/down arrows]	Move the cursor. Act as shortcuts. Scroll through the displaying information.
	[left/right arrows]	Move the cursor. Act as shortcuts. Adjust the ringer volume. Switch the values.
	OK	Confirms actions or enters the main menu.

	Item	Description
①	Earpiece	Outputs audio during the earpiece call.
②	LCD Screen	Shows call information, handset status icons, prompt messages and so on.
③	Soft Keys	Label automatically to identity their context-sensitive features.
④	Speakerphone Key	Switches between the earpiece and speakerphone modes. Answers an incoming call.
⑤	Headset Connector	Connects a headset.
⑥	Off -hook Key	Answers an incoming call. Enters the redial call list. Places a call.
⑦	Key pad	Provides digits, letters and special characters in context-sensitive applications.
⑧	Star Key	Enter s the star symbol . Switches the silent mode on or off.
⑨	Redirect Key	Transfers a call to another party .

Connecting to Magnet Voice

Connect the LAN port on the underside of the phone to the LAN switch/hub with an Ethernet cable. Plug the DC power Supply into the phone and into the mains. The phone also supports power over the Ethernet Cable. The phone will power up and automatically register with the Magnet voice System and display the time, date and user number.

Please consult the Magnet Voice full installation manual.
www.magnet.ie/business/support/userguides

Login to your personal Magnet Voice Phone portal

you can easily manage your Magnet Voice Phone settings, personal phonebook, call diversions and voicemails by logging into Magnet Voice Online from your browser.

Contact the Magnet Voice Online system administrator to receive your Username and PIN